



UC Plus Requirements as of Rls 3_1_0 - 2019

Minimum Server Specifications-Small Single Site

These minimum server specifications are valid for the following parameters:

- Single site
- Up to 30 trunks
- Up to 500 calls per hour
- Up to 50 extensions / users

Supported Operating Systems

- Windows Server 2019 Desktop Experience Edition
- Windows Server 2016 Desktop Experience Edition
- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2008 R2
- Windows 10 (Desktop mode)
- Windows 8.1 (Desktop mode)
- Windows 8 (Desktop mode)
- Windows 7 Professional 32 bit and 64 bit

Note: ucplus is not supported on a Windows server that is also configured as a Windows domain controller.

Minimum Hardware Requirements

- Processor: As advised by Microsoft for Windows Operating Systems specified above
- 4GB Memory
- 20GB free hard drive space
- Network adapter connected to a TCP/IP network (not wireless)

Virtual environments are supported e.g. VMware, Hyper-V.

Note: A small single site server installation may co-exist with other applications on a shared server. However, if the machine experiences performance issues then a dedicated server should be used.

Minimum Server Specifications-Medium Multi Site

These minimum server specifications are valid for the following parameters:

- Up to 6 sites
- Up to 150 trunks across combined sites
- Up to 2000 calls per hour
- Up to 400 extensions / users

Supported Operating Systems

- Windows Server 2019 Desktop Experience Edition
- Windows Server 2016 Desktop Experience Edition
- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2008 R2
- Windows 10 (Desktop mode)
- Windows 8.1 (Desktop mode)
- Windows 8 (Desktop mode)
- Windows 7 Professional 32 bit and 64 bit

Note: ucplus is not supported on a Windows server that is also configured as a Windows domain controller.

Minimum Hardware Requirements

- Processor: As advised by Microsoft for Windows Operating Systems specified above
- 4GB Memory
- 20GB free hard drive space
- Network adapter connected to a TCP/IP network (not wireless)

Virtual environments are supported e.g. VMware, Hyper-V.

Note: A dedicated server is required for medium server installations.

Minimum Server Specifications-Large Multi Site

These minimum server specifications are valid for the following parameters:

- Up to 10 sites
- Up to 300 trunks across combined sites
- Up to 4000 calls per hour
- Up to 1000 extensions / users

Supported Operating Systems

- Windows Server 2019 Desktop Experience Edition
- Windows Server 2016 Desktop Experience Edition
- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2008 R2
- Windows 10 (Desktop mode)
- Windows 8.1 (Desktop mode)
- Windows 8 (Desktop mode)
- Windows 7 Professional 64 bit only

Note: ucplus is not supported on a Windows server that is also configured as a Windows domain controller.

Microsoft SQL Server Requirements

- SQL Server 2008 R2
- SQL LocalDB *

Call history would need to be restricted to 14 days if SQL LocalDB used.

Minimum Hardware Requirements

- Processor: As advised by Microsoft for Windows Operating Systems specified above
- 4GB Memory
- 20GB free hard drive space
- Network adapter connected to a TCP/IP network (not wireless)

Virtual environments are supported e.g. VMware, Hyper-V.

Note: A dedicated server is required for medium server installations.

ucplus PC Client

Supported Operating Systems

- Windows 10 (Desktop mode)
- Windows 8.1 (Desktop mode)
- Windows 8 (Desktop mode)
- Windows 7 Professional

Minimum Hardware Requirements

- 1.8 GHz Pentium-class processor
- SVGA display
- 2GB Memory
- 1GB free hard drive space
- Network adapter connected to a TCP/IP network
- Keyboard and mouse

Note: ultra-wide monitors not supported

ucplus Mac Client

Supported Operating Systems

- macOS Version 10.14:Mojave
- macOS Version 10.13:High Sierra
- macOS Version 10.12: Sierra
- OSX Version 10.11:El Capitan

Minimum Hardware Requirements

- Mac with an Intel processor
 - SVGA display
 - 1GB Memory
 - 1GB free hard drive space
 - Network adapter connected to a TCP/IP network
 - Keyboard and mouse
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ucplus Operator Console PC Client

Supported Operating Systems

- Windows 10 (Desktop mode)
- Windows 8.1 (Desktop mode)
- Windows 8 (Desktop mode)
- Windows 7 Professional 32 bit and 64 bit

Minimum Hardware Requirements

- 1.8 GHz Pentium-class processor
- SVGA display
- 2GB Memory
- 1GB free hard drive space
- Network adapter connected to a TCP/IP network
- Keyboard and mouse

Maximum Operators per Server

- Up to 6 ucplus Operator Console on a small site
- Up to 8 ucplus Operator Console on a medium site
- Up to 10 ucplus Operator Console on a large site

Note: Terminal Services / Citrix are not supported with ucplus Operator Console

ucplus TAPI Driver

Supported Operating Systems

- Windows 10 (Desktop mode)
- Windows 8.1 (Desktop mode)
- Windows 8 (Desktop mode)
- Windows 7 Professional

Minimum Hardware Requirements

- 1.8 GHz Pentium-class processor
 - SVGA display
 - 2GB Memory
 - 1GB free hard drive space
 - Network adapter connected to a TCP/IP network
 - Keyboard and mouse
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Salesforce Adapter

Supported Operating Systems

- Windows 10 (Desktop mode)
- Windows 8.1 (Desktop mode)
- Windows 8 (Desktop mode)
- Windows 7 Professional

Supported Browsers

- Microsoft Edge
- Google Chrome
- Mozilla FireFox
- Opera
- Safari

License Type

- ucplus Fusion
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Web Dialing

Supported Versions

Browser	Supported Versions	Extension / Add-on
Internet Explorer (PC)	11 *	Telephone Number Detection 1.1.0
Microsoft Edge	44.X	Telephone Number Detection 1.2.2
Google Chrome (PC, Mac)	63.0	Telephone Number Detection 1.1.7
Mozilla FireFox (PC)	57.0	Telephone Number Detection 1.2.2
Opera (PC, Mac)	47	Telephone Number Detection 1.1.7
Safari (Mac)	11.0	Telephone Number Detection 1.2.2

* Microsoft security patch MS14-080 stops web-page dialing working with IE11. Please contact the support desk if you are experiencing this issue.

Skype for Business

Supported Versions

- Skype for Business 2015 and 2016 client

Enhancements

Supported Versions

- Directory integration: Microsoft Active Directory 2000, 2003, 2003 (R2), 2008, 2008 (R2) and 2012
- Calendar Integration: Microsoft Exchange 2010- 2013

Microsoft Components

.NET Framework

- SQL Server Express 2008 R2 (required and shipped with software) up to 2.5 version.
- .NET 4.0 Framework (required and shipped with software) up to 2.5 version.
- .NET 4.5 Framework (required and shipped with software) from 2.6 version onwards.

Note: ucplus Server makes use of a lightweight embedded database.